



Chattanooga CARES Fiscal Year Annual Report 2016-2017





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Board of Directors

Daniel Ledo
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Judy Field
Vice President and Treasurer

Evie Baker
Secretary

Christina Siciliano
Board Member

Nigel Sullivan
Board Member



LETTER *from the* CEO

Dear Friends,

As the year comes to a close and a new year is about to begin, I would like to reflect on the accomplishments of 2017.

In 2017 with the expansion of our mission, Chattanooga CARES began providing services to those affected by Hepatitis C and Sexually Transmitted Infections. This development included offering PrEP (Pre-Exposure Prophylaxis), a once-a-day pill that prevents the spread of HIV. The agency also began providing treatment to those infected with Hepatitis C.

The Chattanooga CARES's Community Outreach team continues to surpass goals—conducting over 6,500 rapid HIV tests, 550 rapid Hepatitis C tests, and 2,500 STI tests, all free of charge. The Chattanooga Primary Care Clinic, which provides primary and infectious disease care, served over 750 patients in 2017. The Clinic recently reached a milestone of over 90% viral load suppression. This translates to 90% of those in treatment are undetectable and untransmittable. The Support Services team of Chattanooga CARES assisted over 500 clients with needs for daily living to include food, transportation, and housing.

Chattanooga CARES continues to set ambitious goals and higher targets. As we head in to 2018 we want to build upon this sustained momentum. This means we need to earn your support, and that of your friends, and your friends' friends.

Shannon Stephenson, MBA, CPA
Chief Executive Officer



STRATEGIC PLAN

Chattanooga CARES's strategic initiatives include leading the forefront in prevention and treatment of infectious diseases by introducing the Rapid Antiretroviral Program Initiative (RAPID) Start for newly diagnosed patients and rapid syphilis testing; launching a rural mobile clinic and syringe services program; increasing education and outreach efforts among minority communities; and rebranding the organization with a new name and appearance.



Our mission is to reach,
assist, and support people
impacted by HIV, Hepatitis
C and STIs
through **compassionate**
and responsive delivery of
education health, social,
and advocacy related
services.





Clinic Services:

Chattanooga Primary CARE Center offers a full range of services for individuals living with HIV. These services include: primary and infectious disease care, nutritional counseling, mental health counseling, laboratory services, and health maintenance for preventative care.



Support Services:

The goal of Support Services is to coordinate a comprehensive continuum of care that encompasses social support necessary to assist clients in obtaining an optimum of care. This can be done by providing, coordinating, and assuring social support necessary to assist clients in maintaining their prospective health, safety, and well-being.



Community Outreach:

Chattanooga CARES's Community Outreach & Education department works with many regional agencies to provide testing, education, and information to break down social stigmas, and to help prevent the spread of HIV, Hepatitis C, and other sexually transmitted infections in East Tennessee.



Chattanooga Primary Care Center

779

OVERALL CLIENTS

The Chattanooga Primary Care Center continues to promote adherence to care and ensure quality treatment for all clients. Through our compassionate team of medical staff, we are able to offer a host of services to clients in one central location.

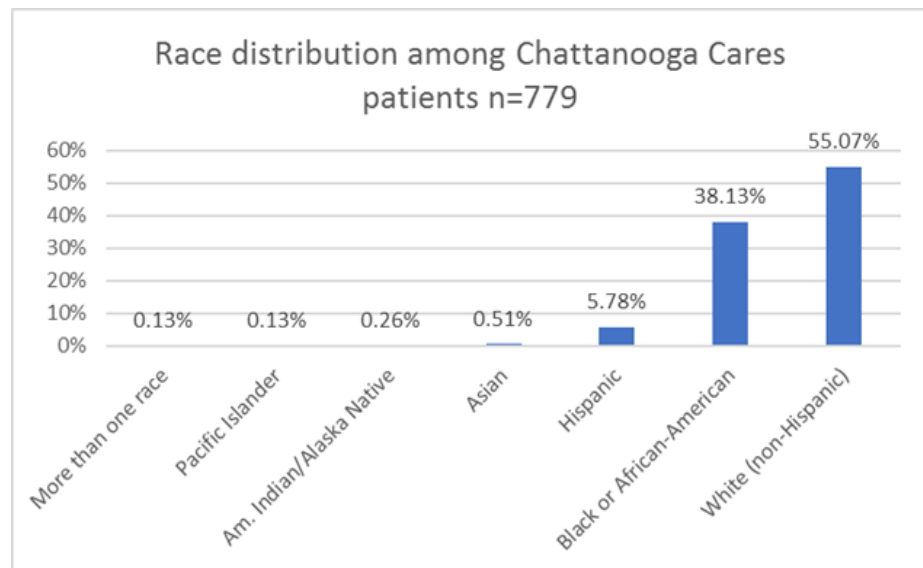
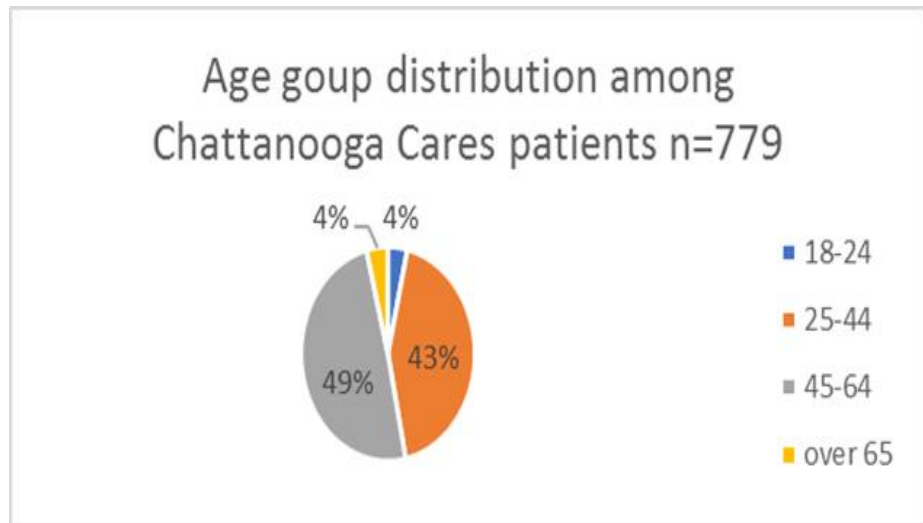
Chattanooga Primary Care Center offers a full range of services for individuals living with HIV. These services include: primary and infectious disease care, nutritional counseling, mental health counseling, laboratory services, and health maintenance for preventative care.

The clinic currently serves over 750 clients in the Southeast Tennessee region. Viral load suppression rates (<200 copies/mL) among active clients are above the national average at 91%. In addition, the clinic offers treatment for hepatitis c in both the HIV positive population and the public overall.

91%

of our clients are

VIROLOGICALLY SUPPRESSED



SUPPORT SERVICES

The goal of Support Services is to coordinate a comprehensive continuum of care that encompasses social support necessary to assist clients in obtaining an optimum of care. This can be done by providing, coordinating, and assuring social support necessary to assist clients in maintaining their prospective health, safety, and well-being.

SERVICES PROVIDED

In the 2017 Fiscal Year, the Support Services Department provided the following resources to clients:

- Vision and Dental Services
- Behavioral Health Referrals
- Food Assistance
- Insurance Assistance
- Housing Assistance
- Transportation Assistance
- Medical Case Management
- Support Groups

62%

Below Federal Poverty Level

3,771

Medical Case Management visits

\$478,734

Direct Financial Assistance

84,000+

Pounds of Food

325+

Mental Health Visits

305+

Transportation Assistance

365+

Food Boxes

COMMUNITY OUTREACH

Chattanooga CARES is dedicated to helping those injected and affected by HIV, Hepatitis C, and STIs. The Community Outreach Department works with many regional organizations to provide testing, education, and information to break down social stigmas, and help prevent the spread of communicable diseases in our region.

6,699

HIV TESTS

TESTING LOCATIONS

In the 2017 Fiscal Year, the Community Outreach team organized testing, educational, and prevention events at the following locations:

- CADAS
- Metropolitan Ministries
- Volunteer Treatment Center
- Sholze
- Focus
- Community Kitchen
- Homeless Health
- Whitwell High School
- Marion County High School
- World AIDS Day
- Northeast Counsel Meeting
- Board of Parolees
- Salvation Army
- Patten Towers
- Next Door
- Chattanooga State Community College
- Project Homeless Health
- Amigo's
- Sewanee
- La Paz
- Chattanooga Pride
- Cumberland Mountain Youth Festival
- ... Many more

571

HEPC TESTS

2,706

STI TESTS

PROFIT & LOSS STATEMENT FY 17

REVENUE	2016	2017
Grants	\$1,392,449	\$1,829,092
Patient Services	\$459,143	\$402,574
Donations & Events	\$83,615	\$188,188
340B Program	\$6,162,694	\$7,195,942
Total Revenue	\$8,097,901	\$9,615,796
EXPENSE		
Program Services	\$1,933,091	\$2,461,018
Supportive Services	\$984,624	\$1,219,453
Patient Services	\$254,694	\$267,464
340B Program	\$3,864,439	\$4,891,612
Total Expenses	\$7,036,487	\$8,839,547
Change in Net Assets	\$1,061,153	\$ 776,249



DONORS

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Agustin & Raina Ledo
Ailen Gutierrez
Alexandria Palacio
Alisa Oborn
Alyssa Smith
Amanda Getschman
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Johnny Lee
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Jorge Sanchez
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Karen Mossburg
Karen Smittle
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Katherine Pablo
Kathy Caldwell
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Katie Slater
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Kelley Henley
Kelli Besh
Kellie Armstrong
Kelly Banks
Kelly Brest van Kempen
Kelly Cullen

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